

It is the policy of Stewart Associates (Midland) Limited to satisfy the needs and expectations of its Customers, to comply with applicable statutory and regulatory requirements and to ensure the continual improvement of its overall performance.

Stewart Associates (Midland) Limited aims to improve its operational efficiency and profitability, whilst maintaining and continually improving the levels of customer satisfaction through the implementation of a quality management system. This will provide a framework for establishing and reviewing quality objectives and enable us to maintain a structured and consistent approach to business.

To achieve these aims we have implemented a quality management system which satisfies the requirement of ISO 9001:2015. Our quality management system is part of an integrated management system along with an environmental management system.

Adherence to this Quality Policy involves all the Company's activities, products and services, and their effects.

We shall ensure that:

- o This Quality Policy is understood, implemented and maintained at all levels in the Company.
- o This Quality Policy forms the basis for the setting and publication of our quality objectives.
- o This Quality Policy is communicated to all employees.
- o This Quality Policy is publicly available.

The Senior Management Team (SMT) have the ultimate responsibility for the effective operation of the quality management system and ensuring a commitment to its continual improvement. They will, periodically review this Quality Policy, and its practical application to ensure adequacy and currency in line with applicable standards and requirements.

PERSON RESPONSIBLE FOR THIS POLICY:

Name: **Simon Delicate**

Position: Managing Director

Date: 1st May 2022